

Complaint request



RMA Number:

enwitec electronic GmbH & Co. KG

Email: rma@enwitec.eu

Invoice address

Shipping address

Company:

Contact person:

Street, mailbox:

Postcode, City:

Phone:

Email:

Invoice address	Shipping address

Your customer number:

Date:

Shipped by:

Customer

ENWITEC

The following errors occurred when using an enwitec product.

Quantity	Order number	Serial number/ Article number	Brief failure description/pictures

In order to ensure a speedy processing of your return, we kindly ask you to fill in all the fields of the warranty application.

Further procedure:

- Upon receipt of this request, we will contact you as soon as possible and coordinate the further procedure.
- You will receive an RMA number from us. Please indicate this number in each correspondence.
- If a return is made, please place the RMA number clearly visible on the return.

Important:

If you notice that a product has been damaged on the transport, please indicate this on the freight papers. This is the only way we can complain to the transport companies.

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